

Notification Date: May 23, 2022
Effective Date: September 30, 2022

PRODUCT CHANGE NOTIFICATION

WebAccess/DMP Client Activated

Product Identification

Affected Products:

- **ICR-3200, ICR-3800, ICR-4400 families**
 - ICR-32xx, ICR-38xx, ICR-44xx

Change Description

Detailed Description of the Change:

- From the effective date, all produced routers will be pre-installed with the *WebAccess/DMP* client, activating the connection to the *WebAccess/DMP* server.
- *WebAccess/DMP* is an advanced enterprise-grade platform solution for provisioning, monitoring, managing, and configuring Advantech's routers and IoT gateways. It provides a zero-touch enablement platform for each remote device. Visit the [WebAccess/DMP](#) webpage for more information.
- After the initial login to the router's web interface, a *WebAccess/DMP Client welcome page* window appears; see the figure below. In this window, you must select if you allow the router to connect to the *WebAccess/DMP* server by clicking on the *Agree* icon or disabling connection to the *WebAccess/DMP* by clicking on the *Disagree* icon. The next time you log in, this window will no longer appear. Subsequent reactivation of the *WebAccess/DMP* client and another setup can be done on the module configuration page (*Customization -> Router Apps -> WebAccess/DMP Client*).

WebAccess/DMP Client welcome page

Welcome,
this router is automatically connected to Advantech cloud management platform WebAccess/DMP. Learn more about WebAccess/DMP ([link](#)).
Before continuing in router configuration, decide if you agree to keep the connection to WebAccess/DMP located in Internet or not.
Your current selection can be modified any time via router web interface (Customization > WebAccess/DMP Client).

Please select:

Keep the connection to WebAccess/DMP.

Terminate the connection to WebAccess/DMP now.

Figure 1: WebAccess/DMP Client Welcome Page

Anticipated Impact

Detailed Description of the Impact:

- The first time a user logs in to the router's web interface, a user action is required.
- The activated client periodically uploads router identifiers and configuration to the *Web-Access/DMP* server.
- Particularly in the case of a cellular connection, the issue of the amount of data transferred needed to keep the client connection should be considered. See the [Cellular Data Usage](#) web page for more information.